



## Escalation Matrix —South Region Service Department

<b>Name</b>	<b>Designation</b>	<b>Email id</b>	<b>Contact no.</b>
<b>Lilly Bhimuni</b>	<b>Service coordinator</b>	<b>south_service@electrolabgroup.com</b>	<b>+91 8976870497</b>
<b>Madhu Babu kongari</b>	<b>Service engineer</b>	<b>kongari.babu@electrolabgroup.com</b>	<b>+91 8019150955</b>
<b>Subramaynam S</b>	<b>Area Service Manager</b>	<b>s.somagani@electrolabgroup.com</b>	<b>+91 8657552061</b>
<b>Anand Tambe</b>	<b>Asst.Manager</b>	<b>anand.tambe@electrolabgroup.com</b>	<b>+91 7304497441</b>
<b>Devendra Bhadang</b>	<b>Service HOD</b>	<b>devendrab@electrolabgroup.com</b>	<b>022-41613143 / +91 9167474780</b>



## Escalation Matrix —South Region

# Assurance Department

Name	Designation	Email Id	Contact no.
Abhishek Gonde	Sales Co-ordinator	assurance@electrolabgroup.com	022-40413132
Vidyasagar Reddy	Assurance Sales Executive	vidyasagar.reddy@electrolabgroup.com	+91 8919031148
Khevna Desai	Assurance – HOD	khevna.desai@electrolabgroup.com	022-40413123 / +91 9167839679
Shrikant Joshi	COO (Chief operations officer)	shrikantj@electrolabgroup.com	022-40413110 / +91 9821729766



## Escalation Matrix —South Region Spares Department

<b>Name</b>	<b>Designation</b>	<b>Email Id</b>	<b>Contact no.</b>
<b>Akanksha Pawage</b>	<b>Sales Coordinator (Quote)</b>	<b>pharmaquote@electrolabgroup.com</b>	<b>022-41613150 / +91 9867952761</b>
<b>Komal Desai</b>	<b>Sales Coordinator (PO Booking)</b>	<b>sparesorder@electrolabgroup.com</b>	<b>022-41613146</b>
<b>Sachin Patankar</b>	<b>Sales Coordinator</b>	<b>sparesorder@electrolabgroup.com</b>	<b>022-41613161 / +91 7208950043</b>
<b>Arvind Salunkhe</b>	<b>Spares Sales Manager</b>	<b>arvind.salunkhe@electrolabgroup.com</b>	<b>022-41613140 / +91 8976824814</b>
<b>Devendra Bhadang</b>	<b>Service HOD</b>	<b>devendrab@electrolabgroup.com</b>	<b>022-41613143 / +91 9167474780</b>



## Escalation Matrix —South Region

### Sales Department

<b>Name</b>	<b>Designation</b>	<b>Email Id</b>	<b>Contact no.</b>
<b>Fauz</b>	<b>Sales Coordinator</b>	<b>quote@electrolabgroup.com</b>	<b>022-40413125</b>
<b>Divya Poojari</b>	<b>Sales Co-ordinator</b>	<b>divya.poojari@electrolabgroup.com</b>	<b>022-40413149 / +91 7506406580</b>
<b>Nagendra Rao</b>	<b>Sales Executive</b>	<b>nagendra.rao@electrolabgroup.com</b>	<b>+91 8291970056</b>
<b>Chandrajit Gohil</b>	<b>Sales Manager</b>	<b>chandrajit.gohil@electrolabgroup.com</b>	<b>022-40413136/ +91 9892917445</b>
<b>Aditya Marfatia</b>	<b>Director</b>	<b>adityam@electrolabgroup.com</b>	<b>022-41613106</b>