



Escalation Matrix — JK-HP-PB-HR Region Service Department

Name	Designation	Email id	Contact no.
Sapna	Service coordinator	north_service@electrolabgroup.com	+91 7304451882
Moh Javed Khan	Service Engineer	moh.javed@electrolabgroup.com	+91 7404514581
Amit Saraswat	Area Service Manager	amit.saraswat@electrolabgroup.com	+91 8657552063
Anand Tambe	Asst.Manager	anand.tambe@electrolabgroup.com	+91 7304497441
Devendra Bhadang	Service HOD	devendrab@electrolabgroup.com	022-41613143 / +91 9167474780



Escalation Matrix — JK-HP-PB-HR Region

Assurance Department

Name	Designation	Email Id	Contact no.
Abhishek Gonde	Sales Co-ordinator	assurance@electrolabgroup.com	022-40413132
Anuj Yadav	Assurance Sales Executive	anuj.yadav@electrolabgroup.com	022-40413133
Khevna Desai	Assurance – HOD	khevna.desai@electrolabgroup.com	022-40413123 / +91 9167839679
Shrikant Joshi	COO (Chief operations officer)	shrikantj@electrolabgroup.com	022-40413110 / +91 9821729766



Escalation Matrix — JK-HP-PB-HR Region

Spares Department

Name	Designation	Email Id	Contact no.
Akanksha Pawage	Sales Coordinator (Quote)	pharmaquote@electrolabgroup.com	022-41613150 / +91 9867952761
Komal Desai	Sales Coordinator (PO Booking)	sparesorder@electrolabgroup.com	022-41613146
Sachin Patankar	Sales Coordinator	sparesorder@electrolabgroup.com	022-41613161 / +91 7208950043
Arvind Salunkhe	Spares Sales Manager	arvind.salunkhe@electrolabgroup.com	022-41613140 / +91 8976824814
Devendra Bhadang	Service HOD	devendrab@electrolabgroup.com	022-41613143 / +91 9167474780



Escalation Matrix — JK-HP-PB-HR Region

Sales Department

Name	Designation	Email Id	Contact no.
Fauz	Sales Coordinator	quote@electrolabgroup.com	022-40413125
Divya Poojari	Sales Co-ordinator	divya.poojari@electrolabgroup.com	022-40413149 / +91 7506406580
Rajesh Kumar	Sales Executive	rajesh.kumar@electrolabgroup.com	+91 9728100182
Chandrajit Gohil	Sales Manager	chandrajit.gohil@electrolabgroup.com	022-40413136/ +91 9892917445
Aditya Marfatia	Director	adityam@electrolabgroup.com	022-41613106