



# Escalation Matrix —UK-DL-UP-RJ Region

## Service Department

<b>Name</b>	<b>Designation</b>	<b>Email id</b>	<b>Contact no.</b>
<b>Kavita Bhosale</b>	<b>Service Co-ordinator</b>	<b>north_service@electrolabgroup.com</b>	<b>022-41613145/ +91 9167839674</b>
<b>Sapna</b>	<b>Service Coordinator</b>	<b>north_service@electrolabgroup.com</b>	<b>+91 7304451882</b>
<b>Aman kumar</b>	<b>Service Engineer</b>	<b>aman.kumar@electrolabgroup.com</b>	<b>+91</b>
<b>Shivam Kumar</b>	<b>Area Service Manager</b>	<b>shivam.kumar@electrolabgroup.com</b>	<b>+91 8657552063</b>
<b>Anand Tambe</b>	<b>Asst.Manager</b>	<b>anand.tambe@electrolabgroup.com</b>	<b>+91 7304497441</b>
<b>Devendra Bhadang</b>	<b>Service HOD</b>	<b>devendr@electrolabgroup.com</b>	<b>022-41613143 / +91 9167474780</b>



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### Assurance Department

Name	Designation	Email Id	Contact no.
Abhishek Gonde	Sales Co-ordinator	assurance@electrolabgroup.com	022-40413132
Anuj Yadav	Assurance Sales Executive	anuj.yadav@electrolabgroup.com	022-40413133
Khevna Desai	Assurance – HOD	khevna.desai@electrolabgroup.com	022-40413123 / +91 9167839679
Shrikant Joshi	COO	shrikantj@electrolabgroup.com	022-40413110 / +91 9821729766



## Escalation Matrix —UK-DL-UP-RJ Region

### Spares Department

Name	Designation	Email Id	Contact no.
<b>Akanksha Pawage</b>	<b>Sales Coordinator (Quote)</b>	<b>pharmaquote@electrolabgroup.com</b>	<b>022-41613150 / +91 9867952761</b>
<b>Komal Desai</b>	<b>Sales Coordinator (PO Booking)</b>	<b>sparesorder@electrolabgroup.com</b>	<b>022-41613146</b>
<b>Sachin Patankar</b>	<b>Sales Coordinator</b>	<b>sparesorder@electrolabgroup.com</b>	<b>022-41613161 / +91 7208950043</b>
<b>Arvind Salunkhe</b>	<b>Spares Sales Manager</b>	<b>arvind.salunkhe@electrolabgroup.com</b>	<b>022-41613140 / +91 8976824814</b>
<b>Devendra Bhadang</b>	<b>Service HOD</b>	<b>devendrabb@electrolabgroup.com</b>	<b>022-41613143 / +91 9167474780</b>



## Escalation Matrix —UK-DL-UP-RJ Region

### Sales Department

<b>Name</b>	<b>Designation</b>	<b>Email Id</b>	<b>Contact no.</b>
<b>Fauz</b>	<b>Sales Coordinator</b>	<b>quote@electrolabgroup.com</b>	<b>022-40413125</b>
<b>Divya Poojari</b>	<b>Sales Co-ordinator</b>	<b>divya.poojari@electrolabgroup.com</b>	<b>022-40413149 / +91 7506406580</b>
<b>Rajesh Kumar</b>	<b>Sales Executive</b>	<b>rajesh.kumar@electrolabgroup.com</b>	<b>+91 9728100182</b>
<b>Chandrajit Gohil</b>	<b>Sales Manager</b>	<b>chandrajit.gohil@electrolabgroup.com</b>	<b>022-40413136/ +91 9892917445</b>
<b>Aditya Marfatia</b>	<b>Director</b>	<b>adityam@electrolabgroup.com</b>	<b>022-41613106</b>